

Defining Roles: Who can do what?

APS and other players in Family and Social Services Administration

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Purpose

To provide information regarding Adult Protective Services and other organizations within the Family and Social Services Administration that provide services to endangered adults and the elderly.

References

- IC 12-10-3. Adult Protective Services
- 455 IAC 1-2 Adult Protective Services
- FSSA Website. www.in.gov/fssa/
- CICOA Website. www.cicoa.org
- Provider Training Program, June 27, 2014 (Debbie Pearson)

Outline

- Organization
- The Challenge Ahead
- Adult Protective Services
- Division of Aging
 - Area Agencies on Aging (AAA)
 - Home & Community Based Services (HCBS)
 - Funding (Waivers & CHOICE)
- Bureau of Developmental Disabilities (BDDS)
- Division of Mental Health and Addiction (DMHA)
- Summary

Family and Social Services Administration (FSSA)

FSSA

Partial Organization Chart

Division of Aging

**Disability &
Rehab
Services**

**Mental Health
&
Addiction**

APS

**LTC
Ombudsman**

BDDS

Division of Aging – DOA
Disability & Rehabilitation Services – DDRS
Mental Health/Addiction – DMHA
Adult Protective Services – APS
Long Term Care – LTC
Bureau of Developmental Disabilities Svcs – BDDS

Legislative Report, 2014

- **Cases of substantiated abuse up 23% from 1562 to 1927**
- **Cases of substantiated neglect up 13% from 3243 to 3664**
- **Cases of substantiated financial exploitation up 27% from 1696 to 2162**

Adult Protective Services

APS:

■ **Duties:**

- Part of Division of Aging
- Provide info to public
- Establish APS policy/procedures
- Contract with hubs for APS Units
- monitor program and budget
- receive reports of Abuse
- forward reports to units (5 days)
- Annual report to legislature

■ **Toll Free hotline**

- Receive reports of neglect, battery or exploitation
- Refer reports to units
- Ave 30 reports/day
- Looking for low cost improvements

APS Unit: *Investigate, substantiate & coordinate*

■ **Investigate Complaints**

■ **If “endangered adult” determination**

- Initiate procedures to protect
- Coordinate with DOA or others to obtain protective services
- Monitor to determine effectiveness
- Comply with notification requirements e.g. licensed healthcare facility

LTC Ombudsman:

- Part of DOA
- Investigate, advocate/resolve problems in LTC facility
- 17 local offices

Who Does Provide Social Services?

Division of Aging (DOA)

Area Agencies on Aging (AAA):

- There are 16 AAA
- Case management, information and referrals for aging or developmentally disabled.
- Entry point for Home Community Based Services (HCBS)
 - Medicaid waiver
 - CHOICE

Examples of HCBS:

- Attendant
- Personal emergency response system
- Medication set-up
- Home modifications
- Skilled nursing
- Respite
- Delivered meals
- Devices, e.g. lift chairs
- Transportation
- Legal assistance
- Pest control
- Vehicle modifications
- Caregiver support
- Adult day services

Who Does Provide Social Services?

Funding Sources:

- Older American's Act – Title III
- SSBG – Social Services Block Grant
- Waivers
 - Div. of Family Resources (DFR) approves Medicaid eligibility
 - DOA approves Medicaid Waiver
 - Age and Disability Waiver & Traumatic Brain injury Waiver
 - Skilled nursing home level of care
 - Intermediate level (3 ADLs)
- CHOICE
 - State funded
 - Broader diagnosis available
 - 2 ADLs required
 - Medicaid ineligible

Who Does Provide Social Services?

Bureau of Developmental Disabilities

- Supports individuals with intellectual and developmental disabilities
- Goal is to enable individuals to live as independently as possible
- 8 District Offices
- What do they do?
 - Intake
 - Eligibility
 - Level of Care
 - Enrollment
 - Ongoing service coordination
 - waiver program
 - Supported group living
 - Nursing facilities
 - Institutional Care
- **See <http://www.in.gov/fssa/2328.htm>**

Who Does Provide Social Services?

Division of Mental Health and Addiction

- Sets standards to ensure quality services to promote individual, family and community resiliency and recovery
- What do they do?
 - Certify community mental health centers and addiction treatment providers
 - License inpatient psychiatric hospitals
 - Operate 6 state hospitals
 - Provide funding support for target population with financial need
- Wide variety of needs based services available
- **See <http://www.in.gov/fssa/dmha/4521.htm>**

Summary

- **APS**
 - **18 contracted units; investigate, substantiate, coordinate**
 - **No social services provided by Adult Protective Services; must coordinate with other agencies**
- **AAA's –**
 - **16 regions in Indiana; contracted by DOA**
 - **Point of entry for HBCS funded by waivers and CHOICE**
- **BDDS – Community support and residential services for developmentally disabled**
- **DMHA – Needs based community support and institutional services for mentally ill and those with addiction disorders**

Conclusion

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